

Natural Stones Information Guide

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Material



It is important to note that natural stone materials, such as marble, granite, and natural quartz, are unique in their color and markings. Each individual stone will have variations in these characteristics, which are not defects but are natural occurrences that give the stone its dramatic beauty.

- Areas or Surfaces, especially in marble, that have been filled with a matching color epoxy that may compromise the integrity and strength of the materials.
- Variations in veining, color, and movement that may be present in any natural materials. Materials that are referred to as “swirl” granites exhibit more of these types of natural occurrences.
- Fissures: small visible lines on the surface of the polished or honed slab which rarely indicate or affect the structural integrity of the product.
- Beauty Marks: natural mineral deposit concentrations that can be seen as intensified spots or lines of color, lack of color, or areas with compromised polishing ability.
- Pitting: “pock marks” of varying size on the surface of a slab which are a result of the tightness of the material grain and the material’s ability to accept a polished finish.

It's essential to note that the presence of any of these characteristics adds to the uniqueness of your material and does not compromise the durability of your product in most cases.

At our facility, we prioritize quality and aim to use only the best-valued products for your stone works. Due to the high volume of natural stone we purchase from our suppliers, we reserve the right to refuse any natural stone lot that does not meet the highest quality standards, including shipments containing heavy pitting or markings, faded coloration, or excessive cracking.

Thank you for choosing us for your natural stone needs. We're confident that you'll be pleased with the unique and stunning beauty that natural stone offers.



Product Finishing & Profile

We take great pride in our finishing and profiling processes to provide you with high-quality parts. However, it is important to note that finishing and profiling can result in slight variations in color, texture, and size. We want to ensure that you are fully informed about these potential variations before making your purchase decision.

- Please note that finishing and profiling of parts may result in slight variations in color, texture, and size. While we take care to ensure consistency across all parts, there may be small differences due to the nature of the finishing and profiling process.
- Profiling of parts may result in slight variations in thickness or shape, and while we take care to minimize these differences, they may still occur. It is important to inspect all finished and profiled parts upon receipt to ensure they meet your specifications and requirements
- We cannot guarantee that all parts will be identical in appearance or size due to the inherent nature of finishing and profiling processes
- In most finishing techniques may result in a more matte or glossy appearance, and it is important to note that these differences are intentional and part of the desired look and feel of the product
- Polishing and honing are common techniques used in finishing parts. These techniques may result in a hairline appearance on the surface of the part. While we take care to minimize the appearance of hairlines during the finishing process, they may still occur. This is a natural result of the process and does not indicate a defect in the part.

We understand that these variations may be a concern for some customers, and we want to assure you that they do not compromise the quality or performance of your parts. If you have any questions or concerns about the finishing or profiling of your parts, please do not hesitate to contact us for further information.

Thank you for your understanding and we look forward to providing you with high-quality finished and profiled parts.



Maintenance Guideline

Stone products such as marble, granite, quartzite, travertine, onyx and terrazzo are beautiful and durable, but they require proper care to maintain their appearance and prevent damage. Here are some general tips for taking care of natural stone products:

- Clean up spills immediately: These stones are porous and can be stained by liquids like wine, coffee, and juice. Wipe up spills immediately with a soft cloth or paper towel.
- Use a pH-neutral cleaner: Avoid using acidic or abrasive cleaners on these stones, as they can damage the surface. Instead, use a pH-neutral cleaner specifically designed for stone.
- Use a soft cloth or sponge: When cleaning these stones, use a soft cloth or sponge. Avoid using abrasive scrubbers, which can scratch the surface.
- Seal the stone: All these stones, such as granite and marble, should be sealed to protect against stains and damage. Follow the manufacturer's instructions for sealing your specific type of stone.
- Use coasters and trivets: To prevent scratches and heat damage, use coasters and trivets under glasses, plates, and hot dishes.
- Avoid using harsh chemicals: Do not use bleach, ammonia, or other harsh chemicals on natural stone, as they can damage the surface and strip away the sealant.
- Address etches and scratches immediately: If you notice etches or scratches on these stone products, address them immediately to prevent further damage. Consult a professional stone restoration expert if necessary.

By following these tips, you can keep your stone products looking beautiful for years to come.

Disclaimer



Please note that the natural marble products displayed in our showroom are sold on an "as is" basis. As with any natural stone, variations in color, texture, and veining are to be expected, and may differ from the product displayed. It is the customer's responsibility to inspect the product and ensure that they are satisfied with the quality, appearance, and suitability of the product for their needs before making a purchase.

We encourage customers to carefully inspect the product and ask any questions they may have before making a purchase. Our knowledgeable staff is available to assist you with any inquiries you may have.



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